Customer Satisfaction Survey

Great Basin Area Incident Support Cache (GBK)
Bureau of Land Management
National Interagency Fire Center
3833 S. Development Avenue
Boise, Idaho 83705

CUSTOMER CONTACT INFORMATION (NOT REQUIRED)

Name: **Email Address:**

Title: **Phone Number:**

SURVEY INFORMATION

1. Did GBK fill your order to your satisfaction?

If no, please provide a brief explanantion:

2. Did GBK notify you of any change(s) to your order and the reason for the change(s)?

If no, please provide a brief explanantion:

3. Did GBK's transportation services meet your support requirements?

If no, please provide a brief explanantion:

4. Did GBK respond to your request in a timely manner?

If no, please provide a brief explanantion:

5. Was GBK able to answer your question(s), if any?

If no, please provide a brief explanantion:

6. Overall, how would you describe the service you received from GBK.

7. Is there anything you would like to see GBK do differently that would make you more effective at your job?

8. Please list any other comments here:

GBK CONTACT INFORMATION

GBK Cache Manger: 208-387-5547

GBK Asst Cache Manger: 208-387-5124

GBK General Information and Ordering: 208-387-5104

GBK Customer Survey Email Address:
blm_fa_gbk@blm.gov

GBK Returns, Small Engine Equipment and CDSP Supervisor: 208-387-5341

GBK Shipping, Receiving and Transportation Supervisor: 208-387-5716

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